

New way to start your order.

If you used Create new order or Product Catalog links you will now use Add service or Change service.

Add service

Adding Private IP (PIP), Internet Dedicated Services (IDS), Secure Cloud Interconnect services (SCI) or a Verizon VoIP location?

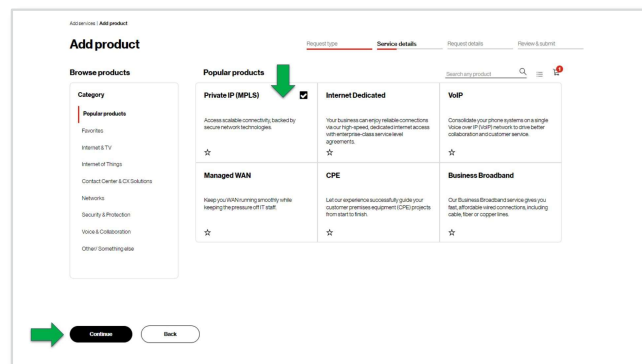
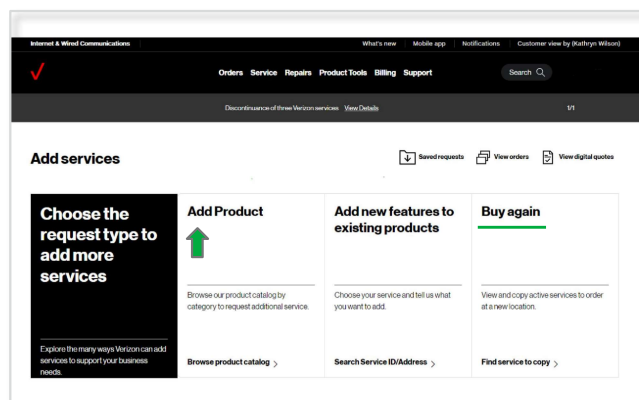
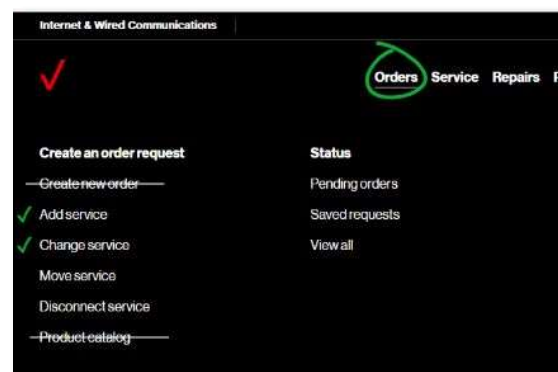
- Click on Add Service, then Add Product
- Select PIP, IDS, VoIP or SCI and click continue
- The rest of the flow is the same

Adding Toll Free, Business Line, POTS or other product?

- Click on Add Service, then Add Product
- Select the product and click continue

Buy again, are you want to order the same thing again at a new address?

- Click Add service, then Buy Again
- Search for installed service to copy



Changes

Making changes to your VoIP services?

- Click Change service
- Search entering a telephone number, VoIP location ID or Enterprise ID
- Select the VoIP service you want to change
- Select what you want to change from the activity drop down
- The rest of the flow is the same

Change my existing Service

Request type: **Service**

Identify your service

Search by:

Service Identifier: 1520266041

[Saved requests](#)

The service identifier can be a circuit ID, a telephone number or some other identifier. [View examples & hints.](#)

Saved requests

Trying to open a saved request?

- Click Saved requests from the top menu under Orders

Service details

Please review and choose the service identifier for your request.

Customer: VERIZON COMMUNICATIONS INC - INTERVALS Location name: A... JJ
Service address: 22 211 1000, Col. y/F: y, Az. sum: A, 147, B Location ID: 122275079

Click on the Verizon VoIP hyperlink below to see the telephone numbers associated.

Service Identifier	Service name	Service Information	Billing Account No.	Additional Identifier	Install date	Association
<input checked="" type="radio"/> 1520266041	Verizon VoIP	Enterprise, treated sites	LD78661	15202 3041	Jan 10, 2023	Has dependent
<input type="radio"/> 1520266448	Verizon VoIP	Site 12 T14	LD78661	15714 2833	Jan 11, 2023	Depends on Ve

Don't find the service identifier for this location in the above list? [Add service manually.](#)

Choose activity type

Select activity:

Select:

- Add concurrent calls
- Add new telephone numbers
- Port numbers to an existing location
- Move to a new location

View quote when ready

Looking for a quote for a request you made online?

- Click All quotes from the top menu under Orders – Digital quotes

What's new | Mobile app

Orders Service Repairs Product Tools Billing Support

Status

- Pending orders
- Saved requests
- View all

Digital quotes

- All quotes

